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Columbus County Emergency Services

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PRESS RELEASE

December 6, 2018

FOR IMMEDIATE RELEASE

FROM: Columbus County Emergency Services

CELLULAR 911 SERVICE ISSUES

Columbus County, NC – We have been notified that multiple cellular service providers are having issues with 911 service across the entire Southeast portion of the United States. The cellular service providers are addressing the issues at their respective levels and are working to resolve the issues. No definite timeline has been provided as to when the issue will be resolved.

If you are unable to call 911 from a cell phone while in Columbus County, please use the alternate number of 910-640-1428. We recommend that you store this alternate number in your cell phone in the event that you experience an emergency and your 911 call will not connect.

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